

EXHIBIT

"A"

Quotation

Tel-Com Services, Inc.
 1833A East Three Notch Street
 P.O. Box 1606
 Andalusia, AL 36420-1227

Quote Number:
 00233

Quote Date:
 Oct 29, 2004

Page:
 1

Quoted to:

Pioneer Telephone Services, In
 P.O. Box 1606
 Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
		Equipment in warehouse that was water damaged by Ivan's storms.		
1.00	SX50	Mitel Cabinet	375.00	375.00
1.00	SX50PS	Mitel SX50 Power Supply	325.00	325.00
1.00	9102-018-000	Mitel Console	375.00	375.00
1.00	9110-211-000	Mitel 4 Irk. Circuit Card	175.00	175.00
2.00	9104-020-001SA	Mitel 16 CT Station Card	559.00	1,118.00
1.00	NSCICS	Norstar CICS KSU	300.00	300.00
13.00	T7100B	Norstar Single Line B	89.00	1,157.00
2.00	T7100	Norstar Single Line P	89.00	178.00
7.00	T7208B	8-Button Keypad w/display Blk	105.00	735.00
6.00	T7316B	16-Button Keypad w/display Blk	129.00	774.00
20.00	2831-00	4x8 CO Key Station Board	175.00	3,500.00
1.00	2830-16	CPU/VCM Processor	225.00	225.00
27.00	1414-08	Executive Speakerphone w/displ	135.00	3,645.00
12.00	1412-08	Enhanced Speakerphone	109.00	1,308.00
1.00	SP4000-00	BKSU (Basic KSU)	1,499.00	1,499.00
1.00	SP4074-00	DCU		
1.00	SP4032-00	KIB Board		
1.00	SP4031-00	COB Board		
1.00	SP4030-00	CPB Board		
1.00	SP4033-00	SIB Board		
1.00	SP4035-00	APL		
6.00	SP4032-00	KIB Board	139.00	834.00
			Subtotal	Continued
			Sales Tax	Continued
			Total	Continued

Quotation

Tel-Com Services, Inc.
1833A East Three Notch Street
P.O. Box 1606
Andalusia, AL 36420-1227

Quote Number:
00233

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Oct 29, 2004

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Quoted to:

Pioneer Telephone Services, Inc
P.O. Box 1606
Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
9.00	612.1000	GLX-12 KSU	250.00	2,250.00
22.00	612.3201	GLX Std Keyset	150.00	3,300.00
1.00	CD616	Comdial 616 KSU	400.00	400.00
1.00	CDDSS	Comdial DSS	100.00	100.00
17.00	6600E	Comdial Keyset	139.00	2,363.00
6.00	6714-X	Comdial Keyset	70.00	420.00
13.00	6714V-PG	Comdial Keyset	70.00	910.00
9.00	6614E-PG	Comdial Keyset	95.00	855.00
1.00	6614T-PG	Comdial Keyset	120.00	120.00
1.00	6714S	Comdial Keyset	95.00	95.00
1.00	CD820	Comdial 820 KSU	425.00	425.00
1.00	E80	E80PI KSU	250.00	250.00
2.00	M0016	Station Card	175.00	350.00
1.00	CDOPX	Comdial 2-Port OPX	200.00	200.00
4.00	6706X-PG	Comdial Keyset	112.00	448.00
1.00	6702X-PG	Comdial Keyset	112.00	112.00
2.00	6714FB	Comdial Keyset	123.50	247.00
1.00	6620PB	Comdial Keyset	100.00	100.00
1.00	W3KMEM95-57	Comdial Handset	15.17	15.17
3.00	PCB	Omega PCB Board	45.00	135.00
1.00	ANA	Omega ANA Card	45.00	45.00
2.00	ICM	Omega ICM Card	45.00	90.00
6.00	KPS	Omega XPS-1 Card	45.00	270.00
5.00	SUB	Omega III Sub Kset Int Card	45.00	225.00

Subtotal	Continued
Sales Tax	Continued
Total	Continued

Quotation

Tel-Com Services, Inc.
 1833A East Three Notch Street
 P.O. Box 1606
 Andalusia, AL 36420-1227

Quote Number:
 00233

Quote Date:
 Oct 29, 2004

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Quoted to:
 Pioneer Telephone Services, In
 P.O. Box 1606
 Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Nat 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
2.00	COT	Omega COT Card	45.00	90.00
1.00	CPU	Omega CPU Card	45.00	45.00
1.00	816/2460	Omega Keyset	65.00	65.00
7.00	60025	Tie Keyset	59.00	413.00
5.00	60001	Tie Key Service Unit	85.00	425.00
2.00	60002	4 Ckt C O. Line Card	70.00	140.00
1.00	60010	Tie 1-Port C O Module	40.00	40.00
8.00	THandset	Tie Handset	15.17	121.36
1.00	IP1648DCDC	Tel-Plus 1648 DCDC Converter	225.00	225.00
6.00	IPHandset	Tel-Plus Handset	22.50	135.00
1.00	IP1648PS	Tel-Plus Power Supply	45.00	45.00
2.00	IP1648SIB	Tel-Plus 1648 SIB Card	135.00	270.00
3.00	IP1648KIB	Tel-Plus 1648 KIB Card	195.00	585.00
2.00	TP1648COB	Tel-Plus 1648 COB Card	135.00	270.00
1.00	TP1648CNB	Tel-Plus 1648 Keysat SM LCD	120.00	120.00
1.00	IP1648TNB	Tel-Plus 1648 TNB Card	125.00	125.00
1.00	IP1648SCB	Tel-Plus 1648 SCB Card	175.00	175.00
2.00	IP816PM	Tel-Plus 816 Program Module	25.00	50.00
6.00	TP1648	Tel-Plus 1648 Keysat Sm LCD	71.50	429.00
1.00	IP1648DSS	Tel-Plus 1648 DSS	125.00	125.00
5.00	ATT-24	ATT 24-Button Keyset	85.00	425.00
1.00	ATML308	ATT Merlin 308 KSU	99.00	99.00
1.00	ACS704A	ATT Power Supply	25.00	25.00
1.00	ATISP616	ATT Spirit Exp 616 KSU	150.00	150.00
			Subtotal	Continued
			Sales Tax	Continued
			Total	Continued

Quotation

Tel-Com Services, Inc.
1833A East Three Notch Street
P.O. Box 1606
Andalusia, AL 36420-1227

Quote Number
00233

Quote Date:
Oct 29, 2004

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Quoted to:

Pioneer Telephone Services, Inc.
P O Box 1606
Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

37-4873-04

Q, C, 10/2004

TEL-COM SERVICES, INC.
P.O. Box 1606
Andalusia, Alabama 36420-1227

LIGHTNING AFFIDAVIT

I, K. Mac Bracewell, do certify that I have this 20th day of September, 2004, examined the following item(s):

Qty	Item Description	Part #
1	Norstar Modular ICS KSU 0x32	NS19404
Qty.	Item Description	Part #
1	Norstar Caller ID Trk Cartridge	NS19419
Qty.	Item Description	Part #
1	Call Pilot 150 Voice Mail Unit	NS19467
Qty.	Item Description	Part #
1	24 Button Keyset w/ Display	M7324
Qty.	Item Description	Part #
3	16 Button Keyset	T7316B
Qty	Item Description	Part #
2	8 Button Keyset	T7208B
Qty	Item Description	Part #
1	V20P Attack Pack w/6160	Vista-20P
Qty	Item Description	Part #
1	Digital Sprite System	DSDXI6C80GB
Qty	Item Description	Part #
2	1/3" Color Digital Cam 350 IVL	IK629A
Qty.	Item Description	Part #
2	1/3" 5.50mm Varifocal Lense	13VG550S
Qty.	Item Description	Part #
2	Camera Mount	EH35212MT
Qty	Item Description	Part #
1	CCTV Power Supply	PS2416

Qty	Item Description	Part #
1	Outdoor FM Antenna	FMA
Qty	Item Description	Part #
1	Television Antenna Amplifier	TelAA
Qty.	Item Description	Part #
1	30' TV Antenna Pole	TEL MST
Qty.	Item Description	Part #
1	4-Head Hi-Fi VCR	VWM-680
Qty	Item Description	Part #
1	IHX Select Receiver	TX-DS797
Qty	Item Description	Part #
1	Stereo Receiver	IX-8511
Qty.	Item Description	Part #
1	Dell Computer System	DCS
Qty.	Item Description	Part #
1	Dell Inspiron Laptop	DIL 17
Qty	Item Description	Part #
1	Gateway Computer System	GWS
Qty	Item Description	Part #
1	Norstar 900Mhz Cordless Phone	NS900
Qty.	Item Description	Part #
1	Subwoofer	Encore 8

Belonging to: Pioneer Telephone Services, Inc.

I further certify that to the best of my knowledge the above described property was damaged by lightning because of severe damage done to the printed circuit boards in the above equipment.

K. Mac Bracwell, by SWP

K. Mac Bracwell
Tel-Com Services, Inc

Quotation

Tel-Com Services, Inc.
 1833A East Three Notch Street
 P.O. Box 1606
 Andalusia, AL 36420-1227

Quote Number:
 00232

Quote Date:
 Oct 29, 2004

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Quoted to:

Pioneer Telephone Services, In
 P.O Box 1606
 Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
		Lightning damage done during hurricane Ivan's storms.		
1.00	1.00CLBR	LABOR	2,410.00	2,410.00
1.00	1.00NS19404	Norstar Modular ICS 0x32 KSU	989.00	989.00
1.00	1.00NS19419	Norstar Caller ID Trunk Cart.	498.00	498.00
1.00	1.00NS19467	Call Pilot 150 Voice Mail Unit	1,995.00	1,995.00
1.00	1.00M7324	24-Button Keyset w/display	150.00	150.00
3.00	1.00I7316B	16-Button Keyset w/display Blk	129.00	387.00
3.00	1.00T7208B	8-Button Keyset w/display Blk	115.00	345.00
1.00	1.00VISTA-20P	V20P Attack Pack w/6160	804.35	804.35
1.00	1.00DSDX16C80GB	Digital Sprite System	2,908.01	2,908.01
2.00	1.00K629A	1/3" Color Digital Camera 350	173.99	347.98
2.00	1.0013VG550S	1/3" 5.5mm Varifocal Lense	136.00	272.00
2.00	1.00EH3512MT	Camera Mount	89.98	179.96
1.00	1.00PS2416	CCTV Power Supply	147.90	147.90
1.00	1.00FMA	Television Antenna	167.95	167.95
1.00	1.00TelAA	Television Antenna Amplifier	119.60	119.60
1.00	1.00TELMST	30' TV Antenna Pole	169.00	169.00
1.00	1.00VWM-680	4-Head HI-FI VCR	79.96	79.96
1.00	1.00Tx-DS797	IHX Select Receiver	946.00	946.00
1.00	1.00Tx-8511	Stereo Receiver	259.00	259.00
1.00	1.00DCS	Dell Computer System (Flat Panel 17" Monitor, Keyboard, Hard Drive, & Printer)	1,687.00	1,687.00
			Subtotal	Continued
			Sales Tax	Continued
			Total	Continued

Quotation

Iel-Com Services, Inc.
1833A East Three Notch Street
P.O. Box 1606
Andalusia, AL 36420-1227

Quote Number:
00232

Quote Date:
Oct 29, 2004

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Quoted to:

Pioneer Telephone Services, Inc.
P.O. Box 1606
Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Pioneer Telephone Services, Inc.
P. O. Box 1606
Andalusia, AL 36420-1227

Voice: 334-222-8777
Fax: 334-222-8458

Invoice

Invoice Number:
13383B

Invoice Date:
Oct 29, 2004

Page:
1

Sold To:
Pioneer Telephone Services, Inc.
P.O. Box 1606
Andalusia, AL 36420-1227

Ship to:

Claim #037-0004/8473-2004

Customer ID	Customer PO	Payment Terms		
2228777		Net 10 Days		
Sales Rep ID	SO# / Date	SC Date	Due Date	
JHW	9/27/04		11/8/04	
Quantity	Item	Description	Unit Price	Extension
		EQUIPMENT IN WAREHOUSE WATER		
		DAMAGED BY IVAN'S STORMS.		
1.00	SX50	MITEL CABINET		
1.00	SX50PS	MIIEL SX50 POWER SUPPLY		
1.00	9102-018-000	MITEL CONSOLE		
1.00	9110-211-000	MITEL 4 TRK. CIR CARD		
2.00	9104-020-001SA	16 CT STA CARD		
1.00	NSCICS	NS CICS KSU		
13.00	T7100B	NORSTAR SINGLE LINE BLACK		
2.00	T7100	PLATINUM SINGLE-LINE		
7.00	T7208B	CHARCOAL 8-BUTTON KEYSET		
6.00	T7316B	CHARCOAL 16-BUTTON PHONE		
20.00	2831-00	4X8 CO KEY STATION BOARD		
1.00	2830-16	CPU/VCM PROCESSOR		
27.00	1414-08	EXECUTIVE DISPLAY SPEAKERPHONE		
12.00	1412-08	ENHANCED SPEAKERPHONE		
1.00	SP4000-00	BKSU (BASIC KSU)		
1.00	SP4074-00	DCU		
7.00	SP4032-00	KIB BOARD		

Check No:

Subtotal	Continued
Sales Tax	Continued
Total Invoice Amount	Continued
Payment Received	
TOTAL	Continued

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

Pioneer Telephone Services, Inc.
 P. O. Box 1606
 Andalusia, AL 36420-1227

Voice: 334-222-8777
 Fax: 334-222-8458

Invoice

Invoice Number:
 13383B

Invoice Date:
 Oct 29, 2004

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Sold To:
 Pioneer Telephone Services, Inc.
 P.O. Box 1606
 Andalusia, AL 36420-1227

Ship to:

Claim #0370004873-2004

Customer ID	Customer PO	Payment Terms	
2228777		Net 10 Days	
Sales Rep ID	SO# / Date	SC Date	Due Date
JHW	9/27/04		11/8/04
Quantity	Item	Description	Unit Price
1.00	SP4031-00	COB BOARD	
1.00	SP4030-00	CPB	
1.00	SP4033-00	SIB BOARD	
1.00	SP4035-00	APL	
9.00	612 1000	GLX-12 KSU	
22.00	612.3201	GLX SID KEYSET	
1.00	CD616	COMDIAL 616 KSU	
1.00	DCDSS	COMDIAL DSS	
17.00	6600E	COMDIAL KEYSEI	
6.00	6714X-PG	COMDIAL KEYSEI	
13.00	6714V-PG	COMDIAL KEYSEI	
9.00	6614E-PG	COMDIAL KEYSET	
1.00	6614T-PG	COMDIAL KEYSET	
1.00	6714S	Comdial Keyset	
1.00	CD820	COMDIAL 820 KSU	
1.00	E80	E80PT KSU	
2.00	M0016	STATION CARD	
1.00	CDOPX	COMDIAL 2-PORT OPX	
4.00	6706X-PG	COMDIAL KEYSET	

Check No:

Subtotal	Continued
Sales Tax	Continued
Total Invoice Amount	Continued
Payment Received	
TOTAL	Continued

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

Pioneer Telephone Services, Inc.
 P. O. Box 1606
 Andalusia, AL 36420-1227

Voice: 334-222-8777
 Fax: 334-222-8458

Invoice

Invoice Number:
 13383B

Invoice Date:
 Oct 29, 2004

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Sold To:
 Pioneer Telephone Services, Inc.
 P.O. Box 1606
 Andalusia, AL 36420-1227

Ship to:

Claim #037-0004873-2004

Customer ID	Customer PO	Payment Terms	
2228777		Net 10 Days	
Sales Rep ID	SO# / Date	SC Date	Due Date
JHW	9/27/04		11/8/04
Quantity	Item	Description	Unit Price
1.00	6702X-PG	COMDIAL KEYSET	
2.00	6714FB	COMDIAL KEYSET	
1.00	6620PB	COMDIAL KEYSET	
1.00	W3KMEM95-57	PG COMDIAL HANDSEI	
3.00	PCB	OMEGA PCB BOARD	
1.00	ANA	OMEGA ANA CARD	
2.00	ICM	OMEGA ICM CARD	
6.00	XPS	OMEGA XPS-1 CARD	
5.00	SUB	OMEGA SUB CARD	
2.00	COI	OMEGA COT CARD	
1.00	CPU	OMEGA CPU CARD	
1.00	816/2460	OMEGA KEYSET	
7.00	60025	TIE KEYSET	
5.00	60001	IIE KEY SERVICE UNIT	
2.00	60002	4 CKT C.O. LINE CARD	
1.00	60010	TIE 1 PORT CO MODULE	
8.00	IHANDSET	TIE HANDSEI	
1.00	TP1648DCDC	TEL-PLUS 1648DCDC CONVERTER	
6.00	TPHANDSET	TEL-PLUS HANDSET	

Check No:

Subtotal	Continued
Sales Tax	Continued
Total Invoice Amount	Continued
Payment Received	
TOTAL	Continued

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue

Pioneer Telephone Services, Inc.
P. O. Box 1606
Andalusia, AL 36420-1227

Voice: 334-222-8777
Fax: 334-222-8458

Invoice

Invoice Number:
13383B

Invoice Date:
Oct 29, 2004

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Sold To:

Pioneer Telephone Services, Inc.
P.O. Box 1606
Andalusia, AL 36420-1227

Ship to:

Claim #037-0004873-2004

Customer ID	Customer PO	Payment Terms	
2228777		Net 10 Days	
Sales Rep. ID	SO# / Date	SC Date	Due Date
JHW	9/27/04		11/8/04
Quantity	Item	Description	Unit Price
1.00	TP1648PS	TEL-PLUS POWER SUPPLY	
2.00	TP1648SIB	TEL-PLUS SIB CARD	
3.00	IP1648KIB	TEL-PLUS 1648 KIB CARD	
2.00	TP1648COB	TEL-PLUS 1648 COB CARD	
1.00	IP1648CNB	TEL-PLUS 1648 CNB CARD	
1.00	IP1648INB	TEL-PLUS 1648 INB CARD	
1.00	IP1648SCB	TEL-PLUS 1648 SCB CARD	
2.00	TP816PM	TEL-PLUS 816 PROGRAM MODULE	
6.00	TP1648	TELPLUS 1648 KEYSET SM LCD	
1.00	TP1648DSS	TEL-PLUS 1648 DSS	
5.00		AIT 24 BUTTON KEYSET	
1.00	ATIML308	AIT MERLIN 308 KSU	
1.00	ACS704A	AIT POWER SUPPLY	
1.00	ATISP616	AIT SPIRIT EXP 616 KSU	
3.00		ATI SURGE PROTECTOR	
2.00		ATT AC PROTECTOR	
1.00	EQUIPMENT	TOTAL EQUIPMENT	34,915.53
			34,915.53

Subtotal	34,915.53
Sales Tax	
Total Invoice Amount	34,915.53
Payment Received	
TOTAL	34,915.53

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

AO00184

PIONEER TELEPHONE SERVICES, INC.

P.O. Box 1606

Andalusia, Alabama 36420-1227

Claim #D370004873-2004

LIGHTNING AFFIDAVIT

I, James H. Williamson, do certify that I have this 20th day of September, 2004, examined the following item(s):

Qty.	Item Description	Part #
1	Mitel Cabinet	SX50
1	Mitel SX50 Power Supply	SX50PS
1	Mitel Console	9102-018-000
1	Mitel 4 Trk Cir Card	9110-211-000
2	16 Ct Station Card	9104-020-001SA
1	NS CICS KSU	NSCICS
13	Norstar Single-line Black	T7100B
2	Norstar Single-line Platinum	T7100
7	Norstar 8-Button Keyset Charcoal	T7208B
6	Norstar 16-Button Keyset Charcoal	T7316B
20	4x8 CO Key Station Board	2831-00
1	CPU/VCM Processor	2830-16

Claim # 037-0004873-2004

Qty. 27	Item Description Executive Speakerphone	Part # 1414-08
Qty. 12	Item Description Enhanced Speakerphone	Part # 1412-08
Qty. 1	Item Description BKSU (Basic KSU)	Part # SP4000-00
Qty. 1	Item Description DCU	Part # SP4074-00
Qty. 7	Item Description KIB Board	Part # SP4032-00
Qty. 1	Item Description COB Board	Part # SP4031-00
Qty. 1	Item Description CPB	Part # SP4030-00
Qty 1	Item Description SIB Board	Part # SP4033-00
Qty. 1	Item Description APL	Part # SP4035-00
Qty 9	Item Description GLX-12 KSU	Part # 612.1000
Qty. 22	Item Description GLX Std. Keyset	Part # 612.3201
Qty 1	Item Description Comdial 616 KSU	Part # CD616
Qty 1	Item Description Comdial DSS	Part # DCDSS
Qty. 17	Item Description Comdial Keyset	Part # 6600E
Qty. 6	Item Description Comdial Keyset	Part # 6714X-PG

Claim#0370004873-2004

Qty. 13	Item Description Comdial Keyset	Part # 6714V-PG
Qty. 9	Item Description Comdial Keyset	Part # 6614E-PG
Qty. 1	Item Description Comdial Keyset	Part # 6614T-PG
Qty. 1	Item Description Comdial Keyset	Part # 6714S
Qty. 1	Item Description Comdial 820 KSU	Part # CD820
Qty. 1	Item Description E80PT KSU	Part # E80
Qty. 2	Item Description Station Card	Part # M0016
Qty 1	Item Description Comdial 2-Port OPX	Part # CDOPX
Qty 4	Item Description Comdial Keyset	Part # 6706X-PG
Qty. 1	Item Description Comdial Keyset	Part # 6702X-PG
Qty. 2	Item Description Comdial Keyset	Part # 6714FB
Qty. 1	Item Description Comdial Keyset	Part # 6620PB
Qty. 1	Item Description Comdial Handset	Part # W3KMEM95-57
Qty. 3	Item Description Omega PCB Board	Part # PCB
Qty. 1	Item Description Omega ANA Card	Part # ANA

Claim #037-0004813-2004

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Qty. 2	Item Description Omega ICM Card	Part # ICM
Qty 6	Item Description Omega XPS-1 Card	Part # XPS-1
Qty. 5	Item Description Omega SUB Card	Part # SUB
Qty. 2	Item Description Omega COT Card	Part # COT
Qty. 1	Item Description Omega CPU Card	Part # CPU
Qty 1	Item Description Omega Keyset	Part # 816/2460
Qty. 7	Item Description Tie Keyset	Part # 60025
Qty. 5	Item Description Tie Key Service Unit	Part # 60001
Qty. 2	Item Description 4 Ckt C.O Line Card	Part # 60002
Qty. 1	Item Description Tie 1 Port CO Module	Part # 60010
Qty. 8	Item Description Handset	Part # Thandset
Qty. 1	Item Description Tel-Plus 1648DCDC Converter	Part # TP1648DCDC
Qty 6	Item Description Tel-Plus Handset	Part # TPhandset
Qty. 1	Item Description Tel-Plus Power Supply	Part # TP1648PS
Qty 2	Item Description Tel-Plus SIB Card	Part # TP1648SIB

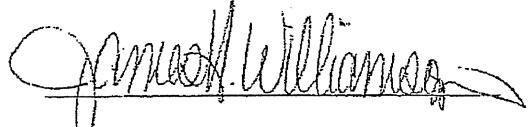
Claim # 037-0004873-2804 5

Qty. 3	Item Description Tel-Plus KIB Card	Part # TP1648KIB
Qty. 2	Item Description Tel-Plus COB Card	Part # TP1648COB
Qty. 1	Item Description Tel-Plus CNB Card	Part # TP1648CNB
Qty. 1	Item Description Tel-Plus TNB Card	Part # TP1648TNB
Qty 1	Item Description Tel-Plus SCB Card	Part # TP1648SCB
Qty. 2	Item Description Tel-Plus 816 Program Module	Part # TP816PM
Qty. 6	Item Description Tel-Plus 1648 Keyset	Part # TP1648
Qty 1	Item Description Tel-Plus 1648 DSS	Part # TP1648DSS
Qty. 5	Item Description ATT 24 Button Keyset	Part #
Qty. 1	Item Description Merlin 308 KSU	Part # ATIML308
Qty 1	Item Description ATT Power Supply	Part # ACS704A
Qty. 1	Item Description ATT Spirit Exp 616 KSU	Part # ATISP616
Qty. 3	Item Description ATT Surge Protector	Part #
Qty. 2	Item Description ATT AC Protector	Part #

Claim # 037-007873 2004⁶

Belonging to: Pioneer Telephone Services, Inc.

I further certify that to the best of my knowledge the above described property was damaged by water because of damage done to the printed circuit boards in the above equipment.



James H. Williamson
Pioneer Telephone Services, Inc.

Pioneer Telephone Services, Inc.
P. O. Box 1606
Andalusia, AL 36420-1227

Voice: 334-222-8777
Fax: 334-222-8458

Invoice

Invoice Number:
13383

Invoice Date:
Oct 29, 2004

Page:
1

Sold To:
Pioneer Telephone Services, Inc.
P.O. Box 1606
Andalusia, AL 36420-1227

Ship to:

Claim #037-0004873-204

Customer ID	Customer PO	Payment Terms	
2228777		Net 10 Days	
Sales Rep ID	SO# / Date	SC Date	Due Date
JHW	9/27/04		11/8/04
Quantity	Item	Description	Unit Price
		LIGHTNING DAMAGE DONE DURING HURRICAN IVAN'S STORMS. REPLACED EQUIPMENT AND TESTED.	
1.00	LBR	LABOR	2,410.00
1.00	EQUIPMENT	TOTAL EQUIPMENT	17,746.04
1.00	NS19404	NORSTAR MODULAR ICS KSU 0X32	
1.00	NS19405	NORSIAR MICS 6.0 SOFIWARE	
1.00	NS19419	NORSTAR CALLER ID IRK CTG	
1.00	M7324	24 Button Keyset w/Display	
3.00	T7316B	CHARCOAL 16-BUTTON PHONE	
3.00	T7208B	CHARCOAL 8-BUTTON KEYSET	
1.00	VISIA-20P	V20P ATTACK PACK W/6160	
1.00	DSDX16C80GB	DIGITAL SPRITE SYSTEM	
2.00	AO\38\00000001K629	1/3" COLOR DIGITAL CAM 350TVL	
2.00	EO-63-13VG550S	1/3" 5-50mm VARIFOCAL LENSE	
2.00	PE-EH3512MT	EH3512 W/EM1450 MOUNT	
1.00	LO\SI\00000000PS2416	CCIV POWER SUPPLY	
1.00	FMA	OUTDOOR FM OMNI ANTENNA	
1.00		TELEVISION ANTENNA AMPLIFIER	

Check No:

Subtotal	Continued
Sales Tax	Continued
Total Invoice Amount	Continued
Payment Received	
TOTAL	Continued

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

Pioneer Telephone Services, Inc.
 P. O. Box 1606
 Andalusia, AL 36420-1227

Voice: 334-222-8777
 Fax: 334-222-8458

Invoice

Invoice Number:
 13383

Invoice Date:
 Oct 29, 2004

Page:
 2

Sold To:
 Pioneer Telephone Services, Inc.
 P.O. Box 1606
 Andalusia, AL 36420-1227

Ship to:

Chit #037-MD48523-2004

Customer ID	Customer PO	Payment Terms		
2228777		Net 10 Days		
Sales Rep ID	SO# / Date	SC Date	Due Date	
JHW	9/27/04		11/8/04	
Quantity	Item	Description	Unit Price	Extension
1.00	TELESCOPIC MAST	30' TV ANTENNA POLE		
1.00		SANYO 4-HEAD HI-FI-VCR		
1.00	ONK-TX-DS797	THX SELECT RECEIVER		
1.00	ONK-TX-8511	STEREO RECEIVER		
1.00		DELL COMPUTER SYSTEM (FLAT PANEL 17", KEYBOARD, HARD DRIVE, PRINTER)		
1.00		DELL INSPIRON LAPTOP, 17" FLAT PANEL DISPLAY, PORT REPLICATOR, PRINTER		
1.00		GATEWAY COMPUTER SYSTEM (MONITOR, KEYBOARD, HARD DRIVE)		
1.00	NS900MHZ	NORSTAR 900 MHZ CORDLESS PHONE		
1.00	ENCORE 8	SUBWOOFER		

Subtotal	20,156.04
Sales Tax	1,419.68
Total Invoice Amount	21,575.72
Payment Received	
TOTAL	21,575.72

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue

PIONEER TELEPHONE SERVICES, INC.

P O Box 1606

Andalusia, Alabama 36420-1227

Claim # 037-004873-204

LIGHTNING AFFIDAVIT

I, James H Williamson, do certify that I have this 20th day of September, 2004, examined the following item(s):

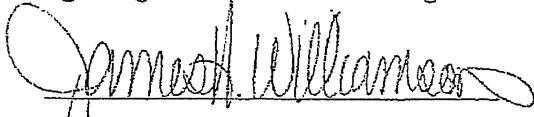
Qty.	Item Description	Part #
1	Norstar Modular ICS KSU 0x32	NS19404
Qty.	Item Description	Part #
1	Norstar Mics 6.0 Sotware	NS19405
Qty.	Item Description	Part #
1	Norstar Caller ID Tik Cartridge	NS19419
Qty.	Item Description	Part #
1	24 Button Keyset w/ Display	M7324
Qty.	Item Description	Part #
3	16 Button Keyset	T7316B
Qty.	Item Description	Part #
2	8 Button Keyset	T7208B
Qty.	Item Description	Part #
1	V20P Attack Pack w/6160	Vista-20P
Qty.	Item Description	Part #
1	Digital Sprite System	DSDX16C80GB
Qty.	Item Description	Part #
2	1/3" Color Digital Cam 350 TVL	AO38\0001K629A
Qty.	Item Description	Part #
2	1/3" 5.50mm Varifocal Lense	EO-63-13VG550S
Qty.	Item Description	Part #
2	EH3512 w/EM1450 Mount	PE-EH35212MT
Qty.	Item Description	Part #
1	CCTV Power Supply	LO\ST\000PS2416

Qty.	Item Description	Part #
1	Outdoor FM Omni Antenna	FMA
Qty.	Item Description	Part #
1	Television Antenna Amplifier	
Qty.	Item Description	Part #
1	30' TV Antenna Pole	Telescopic Mast
Qty.	Item Description	Part #
1	Sanyo 4-Head Hi-Fi VCR	
Qty.	Item Description	Part #
1	THX Select Receiver	ONK-TX-DS797
Qty.	Item Description	Part #
1	Stereo Receiver	ONK-TX-8511
Qty.	Item Description	Part #
1	Dell Computer System	
Qty.	Item Description	Part #
1	Dell Inspiron Laptop	
Qty	Item Description	Part #
1	Gateway Computer System	
Qty.	Item Description	Part #
1	Norstar 900Mhz Cordless Phone	NS900MHZ
Qty.	Item Description	Part #
1	Subwoofer	Encore 8

Claim #037-0004873-2804

Belonging to: Pioneer Telephone Services, Inc.

I further certify that to the best of my knowledge the above described property was damaged by lightning because of severe damage done to the printed circuit boards in the above equipment.



James H. Williamson
Pioneer Telephone Services, Inc.

AUTO-OWNERS INSURANCE COMPANY
AUTO-OWNERS LIFE INSURANCE COMPANY
HOME-OWNERS INSURANCE COMPANY
OWNERS INSURANCE COMPANY
PROPERTY-OWNERS INSURANCE COMPANY
SOUTHERN-OWNERS INSURANCE COMPANY



P.O. Box 244017 (CLAIMS)
Montgomery, Alabama 36124
PHONE (334) 279-0323
FAX (334) 271-0481

December 20, 2004

Pioneer Telephone Services, Inc
P.O. Box 1606
Andalusia, AL 36420

RE: 37-4873-04

Dear Sir or Madam:

We have received the estimate from the independent adjuster for your building damages. I have enclosed a copy for you to review. Once you have had a chance to review, please give me a call so that we may settle that portion of the claim.

As to the damages you are claiming to your phone system due to lightning and the water damage to the inventory, Auto-Owners appreciates your professional opinion as to the damages claimed. However, it is a conflict of interest to write your own lightning affidavit. We also understand that you have disposed of the damaged equipment without us being able to have a third party verify the damages. We are hereby requesting you provide us with outside documentation and evidence of the damages along with a salvage value.

Under your policy the following is contained:

3. Duties In The Event Of Loss Or Damage

a. You must see that the following are done in the event of loss or damage to Covered Property:

(4) Take all reasonable steps to protect the Covered Property from further damage by a Covered Cause of Loss. If feasible, set the damaged property aside and in the best possible order for examination. Also keep a record of your expenses for emergency and temporary repairs, for consideration in the settlement of the claim. This will not increase the Limit of Insurance.

~ Serving Our Policyholders and Agents for More Than 85 Years ~

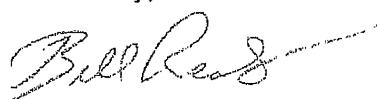
- (5) At our request, give us complete inventories of the damaged and undamaged property. Include quantities, costs, values and amount of loss claimed
- (6) As often as may be reasonably required, permit us to inspect the property proving the loss or damage and examine your books and records
- Also permit us to take samples of damaged and undamaged property for inspection, testing and analysis, and permit us to make copies from your books and records.

RESERVATION

Please be advised that this letter does not waive any rights or defenses which Auto-Owners Insurance Company may have regarding this matter under any policy of insurance issued by Auto-Owners Insurance, whether or not such claims or defenses are set forth herein. Auto-Owners reserves the right to supplement this letter upon receipt of further information which may subsequently become available.

Thank you for your time and consideration in this matter. If you need any further assistance, please give me a call at 1-800-548-9881 ext 204.

Sincerely,



Bill Reaves
Field Claim Rep.

SEP 16 2004 4:21PM HP LASERJET 3200

P. 4

WILLIAMSON JAMES

CATAST/SEQ NUM 038/020754

Catastrophe Loss Notice
Quick Claim ()

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SOUTH CENTRAL AGENCY INC
PO BOX 548
ANDALUSIA AL 36420-0548
Policy Number: 039517 44 404780 00
Term: 04/14/2004 - 04/14/2005

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JAMES H WILLIAMSON &
KELLY WILLIAMSON
PO BOX 1606
ANDALUSIA, AL 36420-1227

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HURRICANE IVAN
Loss Date: 09/16/2004
25083 SUTTON RD ANDALUSIA, AL 36420-9723

Dwelling Damage is: None Light Medium Heavy Total Loss
 Other Structure Damage is: None Light Medium Heavy Total Loss
 Contents Damage is: None Light Medium Heavy Total Loss

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COV A	COV B	COV C	COV D	Describe Additional Cov provided
DWELLING	OTHER STRUCTURES	PERSONAL PROPERTY	ADDITIONAL LIVING EXPENSES	
\$134,500	\$13,450	\$94,150	\$26,900	

Subject to Form Numbers:

17398(02-96) 17444(02-97) 17381(02-96) 17447(03-97) 59325(07-01) 59364(05-03) 17903(02-96)
17675(02-96) 17360(03-97) 17618(02-96) 17555(07-01)

Deductible Hurricane Only	Deductible All Perils \$1,000	Wind Hail Deductible
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Mortgagee:
COVINGTON COUNTY BANK
PO BOX 518
ANDALUSIA, AL 36420-0518

Does the insured have a flood loss: (Yes No) Flood Insurer _____
 Additional comments: _____

Date: 9/16/04 4:40 pmReported to: John Tomberlin

When and Where can the Insured be contacted?

Residence Phone:	<u>334-222-8777</u>	<u>Call Friday</u>
Business Phone:	(334) 222-8777	
Other Information:	<u>Timmy Williamson Cell phone 488-5960</u>	
HC DW	80,000	
HC DS	7500	
HC DA		

33-1154-74
37-6920-04

Report

C 09040269

Auto Owners Insurance

Adjuster
Kenneth Cleveland
Phone
Fax

5915 Carmichael Rd.
Montgomery, AL 36117-2518
(334) 279-0323

November 19, 2004

Insured Williamson, James
Loss Address 25083 Sutton Rd., Andalusia, AL 36420
Phone Number (334) 222-8777 **Policy #** 44 404780 00
Other Phone **Ins Claim #** 37-6920-04
Ins Company Auto Owners Insurance Company

Date of Loss 9/16/2004

Coverage

Policy Type Homeowners Special
Effective 4/14/2004 - 4/14/2005
Deductible \$1,000.00

Coverage	Description	Coverage Amt	Value Requirement
BLDG	Coverage - Building	\$134,500.00	80%
APS	Coverage - APS	\$13,450.00	None
UPP	Coverage - UPP	\$80,700.00	None
ALE/FMV	Coverage - ALE/FMV	\$26,900.00	None
OTHER	Coverage - Other	\$0.00	None

Adjuster's Report

Assigned	Contacted	Inspected
Apparent Cause of Loss/Scope	Hurricane Damage	
Items Subject to Exclusions/Limitations	None	
Salvage or Subrogation Potential	None	

Loss Recap

Coverage	RC Loss	Depreciation	ACV Loss	Recov. Depr.	TOTAL
BLDG	\$17,453.87	\$2,815.17	\$14,638.70	\$2,815.17	\$17,453.87
APS	\$1,596.45	\$265.13	\$1,331.32	\$265.13	\$1,596.45
UPP	\$19,694.48	\$6,893.07	\$12,801.41	\$6,893.07	\$19,694.48
TOTALS	\$38,744.80	\$9,973.37	\$28,771.43	\$9,973.37	\$38,744.80

Enclosures

Estimates Photos Proof of Loss Estimate Estimate Recap Statement of Loss Invoice
 Claim Summary Diagrams R/C Proof PILR Other:

Recommendations

Payment Recommendations: Initial	\$27,771.43	Deductible and insured's participation	\$1,000.00
Upon Completion	\$9,973.37	Recommended Adjustment	\$37,744.80

Payee Williamson, James
Covington County Bank

Met with Mr. Williamson to inspect the loss. Insured had already replaced the roof of the main house, his childrens 12ft x 12ft play house and the storage bldg in the back yard. Insured stated that some of the wafer board plywood decking had warped due to exposure to the rain, and had to be replaced. Insured claims lightning damaged electronic items. Insured replaced electronics and refrigerator. He claims he was instructed by John and Harold, his agents, to go ahead and replace everything when he turned in his claim. Mr. Williamson has provided a list of the items claimed as damaged. The damaged contents were not present for inspection. There was water damage to the hardwood flooring in the living room and hall. Water stains and minor sheetrock damage on ceilings in several rooms. Scoped loss, completed estimate. Completed file and turned in for review

Pioneer Telephone Services, Inc.
P. O. Box 1606
Andalusia, AL 36420-1227

Voice: 334-222-8777
Fax: 334-222-8458

Invoice Number:

13367

Invoice Date:

Oct 27, 2004

Page:

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Ship to:

Sold To:
James H. Williamson
P.O. Box 1606
Andalusia, AL 36420

Customer ID	Customer PO	Payment Terms		
2227267		Net 10 Days		
Sales Rep ID	SO# / Date	SC Date	Due Date	
	9/16/04	9/24/04	11/6/04	
Quantity	Item	Description	Unit Price	Extension
		LIGHTNING DAMAGE DONE DURING HURRICAN IVAN'S STORMS. REPLACED EQUIPMENT AND TESTED.		
1.00	EQUIPMENT	TOTAL EQUIPMENT	14,538.24	14,538.24
1.00	LER	LABOR	1,505.00	1,505.00
1.00	NS19396	NORSTAR CICS K6U W/CID		
3.00	M7324	24 Button Keyset w/Display		
3.00	T7316	PLATINUM 16-BUTTON PHONE		
2.00	F7208	PLATINUM 8-BUTTON		
1.00		CORDLESS SPEAKERPHONE W/DISPLAY		
1.00	NS19466	NORSTAR CALL PILOT 100 W/10		
1.00		DELL COMPUTER SYSTEM W/FLAT PANEL		
		DISPLAY 17"		
1.00	ONK-989	SURROUND SOUND RECEIVER		
1.00	ONK-TX-8511	STEREO RECEIVER		
1.00	ONK-DV-8555	SINGLE PLAY DVD PLAYER		
1.00	ONK-DX-C380	6-DISC CD CHANGER/CAROUSEL		
1.00	API-EXL-S10	10" SHIELDED H.D. SUBWOOFER		
1.00	VWM-700	SANYO VCR		

Check No:

Subtotal	Continued
Sales Tax	Continued
Total Invoice Amount	Continued
Payment Received	
TOTAL	Continued

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

Pioneer Telephone Services, Inc.**P. O. Box 1606****Andalusia, AL 36420-1227**

Voice: 334-222-8777

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13367

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Oct 27, 2004

Page:

2

Sold To:

James H. Williamson
 P.O. Box 1606
 Andalusia, AL 36420

Ship to:

Customer ID	Customer PO	Payment Terms	
2227267		Net 10 Days	
Sales Rep ID	SO# / Date	SC Date	Due Date
	9/16/04	9/24/04	11/6/04
Quantity	Item	Description	Unit Price
1.00	GUM0600	RCA 36" TELEVISION PANAMAX 6/KSU SURGE SUPPRESSOR (TELEPHONE SYSTEM)	
1.00	GMP2400	PANAMAX COAX-MAX SURGE SUPPRESSOR (ENTERTAINMENT SYSTEM)	
1.00	CNM1200	PANAMAX SURGE SUPPRESSOR (COMPUTER)	

Subtotal	16,043.24
Sales Tax	1,163.06
Total Invoice Amount	17,206.30
Payment Received	
TOTAL	17,206.30

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

PIONEER TELEPHONE SERVICES, INC.
 P.O. Box 1606
 Andalusia, Alabama 36420-1227

LIGHTNING AFFIDAVIT

I, James H. Williamson, do certify that I have this 16th day of September, 2004, examined the following item(s):

Qty.	Item Description	Part #
1	Norstar CICS KSU w/Caller ID	NS19396
3	24 Button Keyset w/Display	M7324
3	Platinum 16 Button Keyset	T7316
2	Platinum 8 Button Keyset	T7208
1	Cordless Speakerphone W/Display	
1	Dell Computer System w/Flat Panel 17"	
1	Surround Sound Receiver	ONK-989
1	Stereo Receiver	ONK-TX-8511
1	Single Play DVD Player	ONK-DV-S555
1	6-Disc CD Changer/Carousel	ONK-DX-C380
1	10" Shielded H.D. Subwoofer	API-EX1-S10
1	Sanyo VCR	VWM-700

Belonging to: Jimmy Williamson

I further certify that to the best of my knowledge the above described property was damaged by lightning because of severe damage done to the printed circuit boards in the above equipment.

James H. Williams

James H. Williamson
Pioneer Telephone Services, Inc.

SilverPlume

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Quick Routes

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Auto-Owners Insurance Company Claims Handling Guide 03/25/02 Latest Guide

Statutory Claim Requirements All States

Summary of Claims Practices

Co-Insurance

Contact Record/KNOT System

Comparative Negligence

Coverage

Disposition of Salvage

Investigation

Payment of Claims

Releases

Response to Correspondence

Response to Notice of a Claim

Timeliness

Underwriting Notices

Voiding or Stopping Drafts

Response to Notice of a Claim

On first party losses (policy benefits sought by an insured), within 30 days the insured must be advised in writing, or by dated notation in the file, what is needed to present their claim and what constitutes a satisfactory proof of loss. If the claim is resolved within 30 days the file should be self-explanatory.

On other losses, response to communication by the claimant about what is needed to present their claim and prove their loss should also occur within 30 days. If the claim is resolved within 30 days the file should be self-explanatory.

Initiating investigation into the circumstances surrounding the report and the event that led to the claim are not subject to control by people outside the Company. We should conduct appropriate investigation into reports, first determining whether or not coverage existed, and then how the coverage applies to the specific situation.

A report to an agent is a report to the Company, and claims should be acknowledged within ten days, either in writing or by dated notation in the file.

Response to Correspondence

The file must reflect, either in writing or by dated notation in the file that any correspondence has been answered within 15 days of receipt.

Payment of Claims

Confidential
AO00953